

# Customer Application Form

Please complete all sections and sign at the bottom.

Name .....

Address .....

.....

..... Postcode .....

Email address .....

Contact number .....

I have read and understood the terms of using the Cycle Park and agree to them. I enclose a cheque for £10 (made payable to Swindon Borough Council) and one proof of identity\*.

Tick here if you work for Swindon Borough Council or the Swindon Capita Partnership

Signed .....

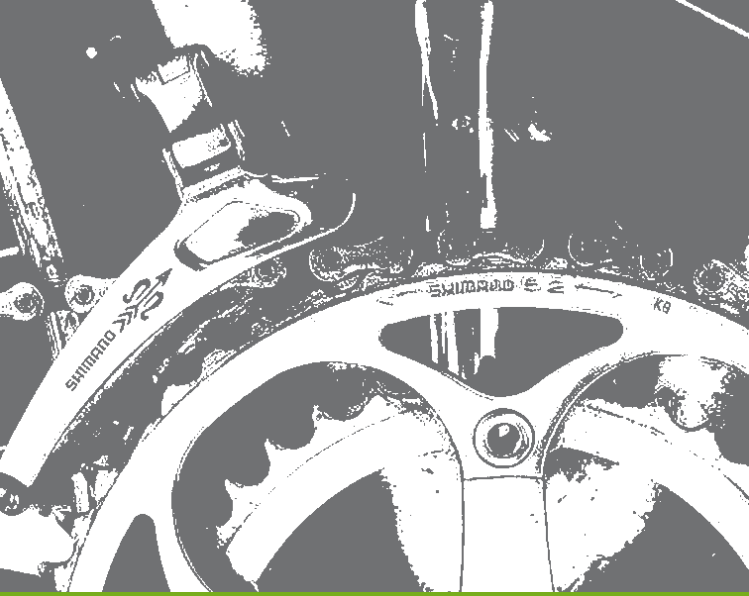
Date .....

\*Acceptable forms of identity include typed official document displaying name and address, e.g. a utility bill, TV License or bank statement. (Proof of address in joint names is acceptable). Photocopies are acceptable. We will return documents to you with your access card.

## How Information about you will be used

Swindon Borough Council will use the information you supply on this form for the purpose of administration for the operation of the Brunel Cycle Park. It may be disclosed to police and law enforcement agencies when required to do so.

Send your completed form, cheque and proof of address to: Transport Planning, 4th Floor, Wat Tyler House, Beckhampton Street, Swindon SN1 2JH



## Contacts

### **Swindon Bicycle User Group**

Email [swindonbug@yahoo.co.uk](mailto:swindonbug@yahoo.co.uk)

### **CTC Cycling Development Officer**

Phone 01793 511033

### **SBC Travel awareness officer**

Phone : 01793 466392

Email: [Transportplanning@swindon.gov.uk](mailto:Transportplanning@swindon.gov.uk)

## Useful Cycling Websites

[www.cycleswindon.org.uk](http://www.cycleswindon.org.uk)

[www.swindon.gov.uk/cycling](http://www.swindon.gov.uk/cycling)

[www.challengeswindon.org.uk](http://www.challengeswindon.org.uk)

[www.sustrans.org.uk](http://www.sustrans.org.uk)

[www.ctc.org.uk](http://www.ctc.org.uk)

[www.bikeforall.net](http://www.bikeforall.net)

This information is available on the internet at [www.swindon.gov.uk](http://www.swindon.gov.uk). It can be produced in a range of languages and formats (such as large print, Braille or other accessible formats) by contacting the Customer Services Department.

Tel: 01793 445500 Fax: 01793 463331

E-mail: [customerservices@swindon.gov.uk](mailto:customerservices@swindon.gov.uk)

J53947 Design by the Hub. Tel. 01793 463112

# Brunel Cycle Park

A safe, secure and convenient place to leave your bike in Swindon town centre.



**SWINDON**  
BOROUGH COUNCIL



Park your bicycle safely and conveniently at the covered Brunel Cycle Park in Swindon town centre. With 24-hour access via smartcard, and cycle racks for up to 100 bikes, it's the smart option.

The Cycle Park is located on the ground floor of the Brunel West car park, handy for the shops and offices in Swindon town centre.

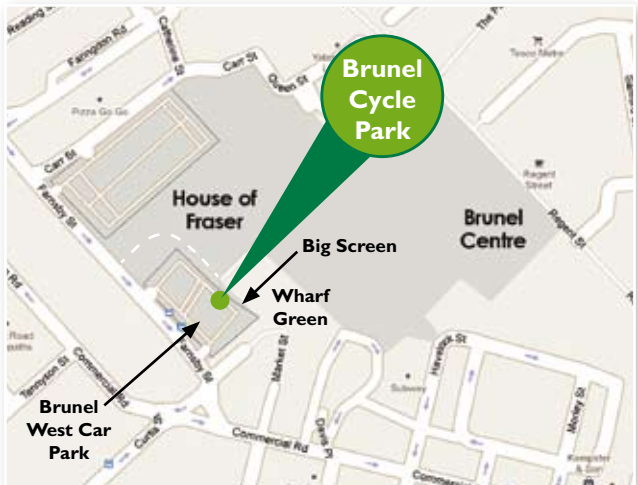
There's no daily charge to use the Cycle Park, but you will need to pay for an access card to use the Cycle Parking facilities.

To apply for a card, complete the application form in this leaflet and send to the address stated.

## Questions & Answers

### Q Where is the Brunel Cycle Park?

A The Cycle Park is situated on the ground floor of the Brunel West car park (behind the big screen in Wharf Green) Access to the park is via the walkway that runs through the car park from Wharf Green (House of Fraser) to Farnsby Street.



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### Q Who can use the Brunel Cycle Park?

A Anyone can use the Cycle Park but you must be a registered user. It will be particularly useful for those who spend a long time in town, such as commuters, or those who regularly come into town for shopping.

### Q How do I become a registered user?

A To become a registered user, you will need to apply for an access card by using the application form in this leaflet or download an application form online at [www.swindon.gov.uk/cycling](http://www.swindon.gov.uk/cycling). There is a one off fee of £10 per access card issued.

**Q Why do I need to register in advance?**

**A** To ensure the Cycle Park is as secure as possible, we need to know who is using the park. The Cycle Park is unstaffed so the access cards allow us to monitor usage, entry and exit. Your access card is your responsibility and it is very important that you do not let anyone else use it.

**Q Why are you charging to use the park?**

**A** The £10 fee covers the cost of the card and the administration costs involved in operating the Cycle Park.

**Q What if I lose my card?**

**A** If you lose your card, a charge of £5 will apply to replace the card. You must report the loss or theft of your access card immediately by calling 01793 465229. It will then be deactivated so that no-one else can use it.

**Q How safe will my bike be in the Cycle Park?**

**A** By registering users, the park will be more secure than leaving your bike on a stand in the town centre. However, it is the responsibility of each user to take steps to keep the bike park safe. Do not let anybody enter the park who doesn't have an access card, always lock your bike with a strong security lock and report the loss or theft of your access card immediately by calling 01793 465229.

**Q Are you planning any more Cycle Parks?**

**A** If the Brunel Cycle Park is successful we will investigate providing more Cycle Parks around Swindon. We welcome your suggestions and comments by e-mailing: [transportplanning@swindon.gov.uk](mailto:transportplanning@swindon.gov.uk)

## Q Where do I send my application form?

A Send your completed form, cheque and proof of address to: Transport Planning, 4th Floor, Wat Tyler House, Beckhampton Street, Swindon, SN1 2JH

## Terms and Conditions

Use of the Brunel Cycle Park and ownership of an access card is subject to the following terms and conditions.

- The Cycle Park is used entirely at your own risk. Swindon Borough Council do not accept responsibility for loss or damage to person or property.
- Spaces are issued on a first come, first served basis.
- Swindon Borough Council reserves the right to cancel or suspend your access card at any time. We will deactivate any cards not used over a period of 12 months.
- Should you lose / damage your card, please contact 01793 465229 during office hours. Replacement cards will be charged at £5 per card.
- Users agree to use the Cycle Park for the sole purpose of storing a bicycle and related cycling safety equipment.
- Any bikes parked continuously beyond six weeks will be removed and taken for recycling.